

# CROSS CONNECTON CONTROL AND BACKFLOW PREVENTION

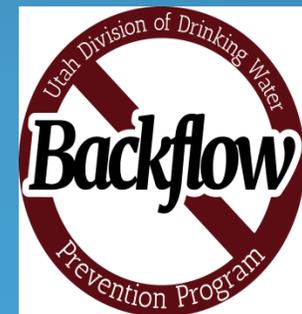
Starting and Maintaining a Program for your Water System

## DEVELOPING A CROSS CONNECTION CONTROL PROGRAM



DRINKING WATER

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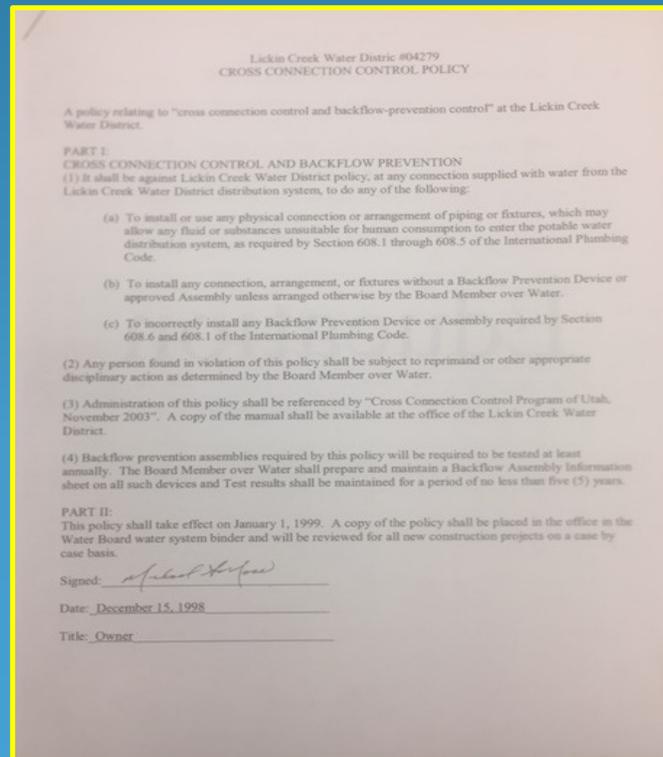


# **An effective Cross Connection Control program for your water system is comprised of 5 REQUIRED ELEMENTS**

- #1** Policy or an ordinance
- #2** Public Awareness Program
- #3** Adequately Trained Staff
- #4** Record Keeping and Written Records
- #5** On going enforcement

# #1

# ORDINANCE, POLICY AND BYLAWS





# Authority Statement

An ordinance, policy, bylaw or other type of legal provision, that would authorize the drinking water system to carry out a cross connection control program.



# AUTHORITY STATEMENT COMPONENTS

- Requirements for protection or elimination of all cross connections
- Requirements for annual testing of assemblies
- Requirements for periodic cross connection hazard assessments, inspections or surveys
- Identify what enforcement methods will be used including authority to terminate service to connections that refuse to comply
- Identify the responsible party for administering program and enforcement

# #2

## PUBLIC AWARENESS





# PUBLIC AWARENESS

- Documentation of providing information to consumers or employees
  - Required on an annual basis.
- What are cross connections?
  - How can they be prevented?
  - How can they be protected?
  - What is thermal expansion?
  - Is thermal expansion a concern?
- Document each flyer sent and/or record of meeting minutes.
- Recommend maintain records for a minimum period of 5 years.



# PUBLIC AWARENESS

- Brochures and Handouts
- Presentations for civic groups and other organizations
- Visit Schools
- On site education when performing inspections
- In house training with your staff
- Meet with plumbers and backflow technicians working in your area
- Home improvement and plumbing stores

# YOU CAN AFFECT THE QUALITY OF THE WATER YOU DRINK

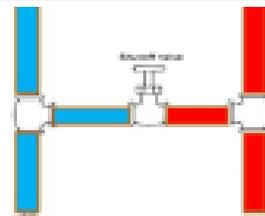
Many public drinking water systems are contaminated each year by pollutants or contaminants that backflow into the water system through unprotected cross-connections.

**Identifying and eliminating or protecting cross connections is a matter of public health!**

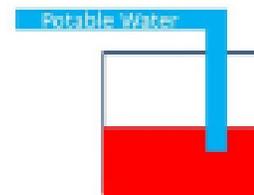
## What is a Cross-Connection?

A cross-connection is a physical connection (piping configuration) between the public drinking water system and anything else, including another

water supply that can allow undesirable pollutants or contaminants to backflow into the public drinking water system.



Drinking Water Non-potable water or substance



## What is Backflow?

Backflow is the reversal of flow from a residential or commercial water system back into the public drinking water system. A backflow incident could occur if the water systems pressure decreases, or the

customer's water pressure is higher than the water systems pressure. A backflow incident could carry pollutants or contaminants into our public drinking water supplies making them unsafe to use.



The Plumbing Code and the Utah Public Drinking Water Rules require that all cross connections be eliminated or protected against backflow by installing an

approved backflow device or assembly that will insure that no impurities or contaminants are introduced to the public drinking water supply.

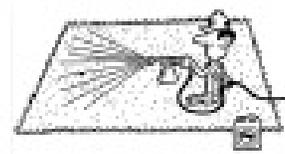
## Can I protect my home or business from the dangers associated with cross-connections and backflow?

Yes! Several common cross connections are described below:

### Threaded Hose Connections (Hose Bibs)

A large majority of backflow incidents are created by the common garden hose. Hoses can be connected to most anything that may contain undesirable substances such as chemical sprayers, buckets and pools, stock troughs. Plumbing Code requires that all threaded potable water outlets (hose bibs or sill cocks), except

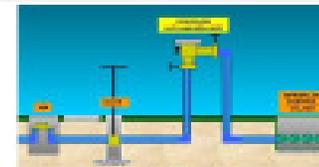
water heater drains and clothes washer connections, be protected by a non-removable hose bib vacuum breaker or an atmospheric vacuum breaker. The installation of a hose bib vacuum breaker is an inexpensive way to protect against contamination.



### Landscape Sprinkling System

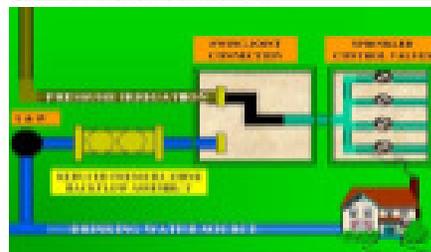
The Plumbing Code requires that all landscape sprinkling systems connected to the public drinking water system be equipped with an approved backflow

prevention device or assembly. Landscape irrigation systems could subject the drinking water supplies to things such as fertilizers, pesticides and animal waste.



Any sprinkling system that can utilize both public drinking water supplies and secondary water supplies must follow specific plumbing regulations to prevent raw water from entering the drinking water system!

Please contact your local drinking water supplier for specific requirements regarding landscape irrigation systems and which type of backflow prevention is appropriate for your landscape irrigation system.



### Where can I get more info or have my questions about cross connections answered?

Call your local public drinking water agency or plumbing inspector regarding cross connection control and backflow prevention requirements in your area.

For further info, call the Utah Division of Drinking Water at (801) 536-4200.



# #3

## TRAINED STAFF





# TRAINED STAFF

- Effective January 1, 2019, The following water systems will be required to have a certified Cross Connection Control Program Administrator:
  - Community water systems serving a population of 500 and above by December 31, 2020.
  - Community water systems serving a population 500 and below by December 31, 2022.
  - For all others water systems, the requirement would apply at the discretion of the Director.
    - If system complexities and health related hazards exist.

# Utah Water System Requirement for Cross Connection Control Program Administrator Certification

WATER SYSTEM	POPULATION	COMPLIANCE DATE
COMMUNITY	500 AND ABOVE	BY DEC 31, 2020
COMMUNITY	BELOW 500	BY DEC 31, 2022
ALL OTHER WATER SYSTEMS Non-Transient Non-Community & Transient Non-Community (If complex health risks are present)		AT DIRECTORS DISCRETION

[Backflow.utah.gov](http://Backflow.utah.gov) for detailed information



# TRAINED STAFF

- For Non-Transient Non-Community and Transient Non-Community Water Systems:
  - Attend or view a Backflow 101 presentation
  - Attend training that is backflow and cross connection specific – 3 to 6 hours long
    - Such training is put on by the Utah Division of Drinking Water, Rural Water Association of Utah, Utah Chapter of American Backflow Prevention Association.



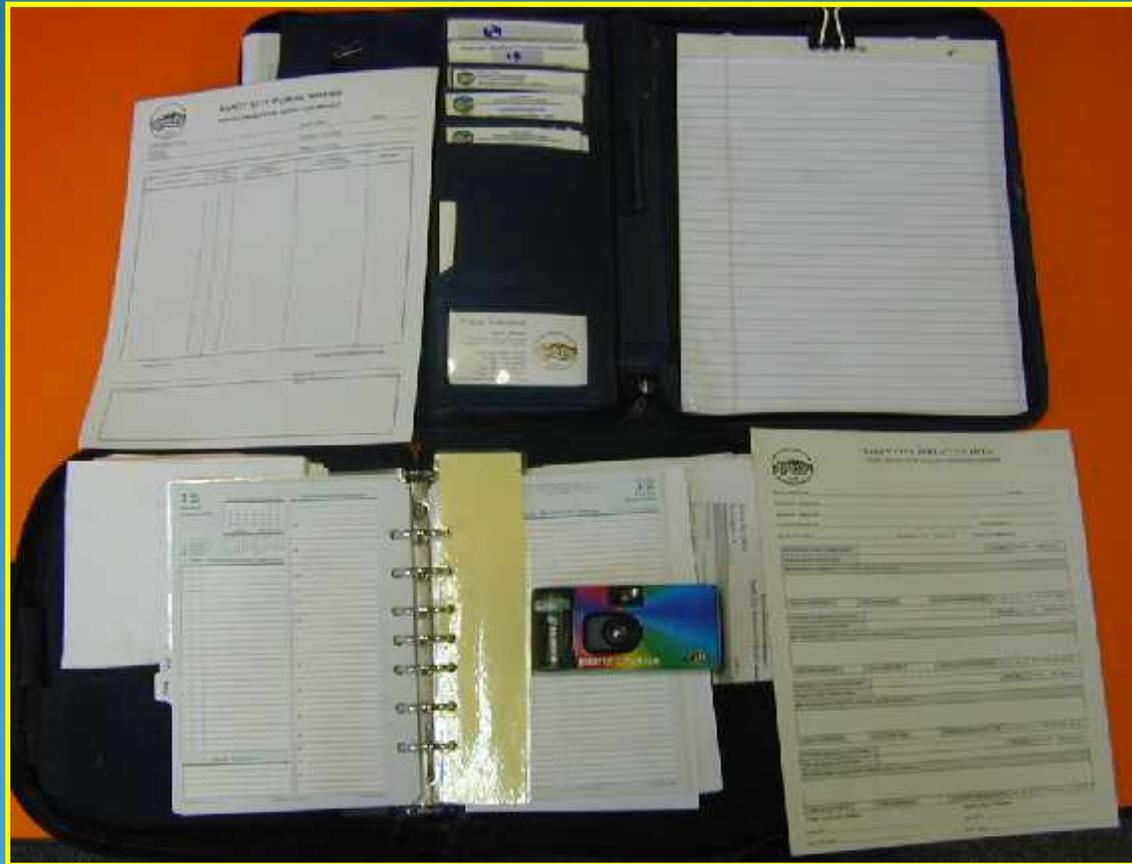
# TRAINED STAFF

- Should at a minimum:
  - Know the rules and regulations
  - Be able to identify a Cross Connection
  - Understand what backflow is and what causes it to occur.
  - Know how to protect a cross connection against backflow
  - Participate in continuing education to improve and keep updated on changes



# #4

## WRITTEN RECORDS





# RECORD KEEPING AND WRITTEN RECORDS

Once a water system has an ordinance or policy in place, and have established a cross connection control program, detailed records must be kept and maintained annually.

**Records must be kept for a minimum of 5 years**



# RECORD KEEPING AND WRITTEN RECORDS

- Records must be made and kept concerning the following:
  - All hazard assessments or surveys and inspections
  - All employee training
  - Test and repair histories of all backflow assemblies and air gaps - INVENTORY
  - Any backflow incidents
  - All correction actions taken
  - All compliance and enforcement actions



# BACKFLOW ASSEMBLY INFORMATION

- ADDRESS
- LOCATION WITHIN FACILITY
- ASSEMBLY TYPE
- MANUFACTURER
- MODEL
- SERIAL
- SIZE
- WHAT THE ASSEMBLY PROTECTS
- INSTALLATION DATE

# BACKFLOW ASSEMBLY INFORMATION

## BACKFLOW PREVENTION ASSEMBLY

ID # A-001

TYPE: RPZ

**NAME** JON DOUGH INC

**SERVICE ADDRESS** 123 MAIN STREET

**MAILING ADDRESS** 123 MAIN STREET, SOMEWHERE USA

**BRAND:** ACME      **MODEL:** A2000      **SIZE:** 1"

**SERIAL #:** XAX2244      **DATE INSTALLED:** 2006

**LOCATION:** IN THE CEILING SOMEWHERE

**PROTECTION:** SOMETHING YUCKY

# BACKFLOW ASSEMBLY TESTING/REPAIR INFORMATION

- TEST RESULTS
  - DATE TESTED
  - TESTER NAME AND CERTIFICATION #
  - VALUES FOR EACH TESTED COMPONENT
  - ASSEMBLY TEST RESULTS-PASS OR FAIL
- REPAIRS
  - DATE REPAIRED
  - REPAIRMAN
  - COMPONENT REPAIRED
  - TYPE OF REPAIR MADE

SANDY CITY DEPARTMENT OF PUBLIC UTILITIES  
BACKFLOW ASSEMBLY TEST REPORT

Location of assembly: \_\_\_\_\_  
Date of assembly: \_\_\_\_\_  
Tester Name: \_\_\_\_\_  
Tester Certification #: \_\_\_\_\_

TEST RESULTS	Test Name	Test Value	Pass/Fail
	_____	_____	_____
	_____	_____	_____
	_____	_____	_____

REPAIRS	Repair Description	Repair Date	Repairman
	_____	_____	_____
	_____	_____	_____
	_____	_____	_____

Tester Certification #: \_\_\_\_\_  
Tester Name: \_\_\_\_\_  
Tester Address: \_\_\_\_\_  
Tester City: \_\_\_\_\_  
Tester State: \_\_\_\_\_  
Tester Zip: \_\_\_\_\_

Distribution: \_\_\_\_\_  
Sandy City Public Utilities  
1600 Commercial Parkway  
Sandy, Utah 84068  
313-333-3333



## Backflow Assembly Test Report

Water Utility Name: \_\_\_\_\_

Owner of Assembly: \_\_\_\_\_ Phone No.: \_\_\_\_\_

Address of Assembly: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Location of Assembly: \_\_\_\_\_ Protecting: \_\_\_\_\_

Serial No.: \_\_\_\_\_ Size of Assembly: \_\_\_\_\_ Model No.: \_\_\_\_\_

Name of Assembly Manufacturer: \_\_\_\_\_

Existing     New     Replaced (old serial # \_\_\_\_\_)     Removed     Inactivated    Line Pressure: \_\_\_\_\_  
 RP     DC     AVB     SVB     PVB     Air Gap (Explain on back of report)

-----INITIAL TEST-----				
Check Valve #1	Check Valve #2	Differential Pressure Relief Valve	Pressure Vacuum Breaker	Spill-Resistant Vacuum Breaker
<b>Reduced Pressure Assembly</b> PSI Across _____ <input type="checkbox"/> Leaked <input type="checkbox"/> Closed Tight	<input type="checkbox"/> Leaked <input type="checkbox"/> Closed Tight	Opened at _____ psi <input type="checkbox"/> Opened under 2 psi or did not open	Air Inlet Opened at: _____ psi <input type="checkbox"/> Fully Open	Air Inlet Open at: _____ psi <input type="checkbox"/> Fully Open
<b>Double Check Assembly</b> Check valve held at _____ psi	Check Valve held at _____ psi		Check Valve held at _____ psi	Check Valve held at _____ psi
-----REPAIRS-----				
<input type="checkbox"/> Cleaned (explain):  <input type="checkbox"/> Repair/Replace (explain):	<input type="checkbox"/> Cleaned (explain):  <input type="checkbox"/> Repair/Replace (explain):	<input type="checkbox"/> Cleaned (explain):  <input type="checkbox"/> Repair/Replace (explain):	<input type="checkbox"/> Cleaned (explain):  <input type="checkbox"/> Repair/Replace (explain):	<input type="checkbox"/> Cleaned (explain):  <input type="checkbox"/> Repair/Replace (explain):
-----FINAL TEST-----				
PSI Across _____ <input type="checkbox"/> Closed Tight	PSI Across _____ <input type="checkbox"/> Closed Tight	Opened at _____ <input type="checkbox"/> Reduced Pressure	<input type="checkbox"/> Satisfactory	<input type="checkbox"/> Satisfactory

Technician Name PRINT: \_\_\_\_\_ Certification No.: \_\_\_\_\_ Phone No.: \_\_\_\_\_

Initial Test By SIGN: \_\_\_\_\_ Date: \_\_\_\_\_ Time: \_\_\_\_\_

Repaired By SIGN: \_\_\_\_\_ Date: \_\_\_\_\_

Final Test By SIGN: \_\_\_\_\_ Date: \_\_\_\_\_

This assembly's INITIAL TEST performance was:     Pass     Fail

This assembly's FINAL TEST performance was:     Pass     Fail

BY: \_\_\_\_\_ Assembly Owner Representative PRINT: \_\_\_\_\_

*I certify the above test has been performed, I am aware of the final performance, and I agree to pay the technician.*



# CROSS CONNECTION INSPECTIONS

- FACILITY INFORMATION
  - CUSTOMER NAME
  - MAILING ADDRESS
  - CONTACT PERSON
  - PHONE #'S – OFFICE, HOME, CELL, FAX
  - E MAIL ADDRESS
  - FACILITY TYPE
  - HAZARD LEVEL OF FACILITY – HEALTH OR NON HEALTH

# CROSS CONNECTION INSPECTIONS OR HAZARD ASSESSMENTS

- INSPECTION INFORMATION
  - DATE AND TIME
  - INSPECTOR NAME
  - TYPE OF INSPECTION



The image shows a blank inspection form with a table structure. The table has four columns and one row. The columns are labeled 'DATE AND TIME', 'INSPECTOR NAME', 'TYPE OF INSPECTION', and 'HAZARD ASSESSMENT'. Below the table, there are two lines for 'INSPECTOR' and 'HAZARD ASSESSMENT'.

DATE AND TIME	INSPECTOR NAME	TYPE OF INSPECTION	HAZARD ASSESSMENT

INSPECTOR \_\_\_\_\_

HAZARD ASSESSMENT \_\_\_\_\_



# CROSS CONNECTION INSPECTIONS

- INSPECTION RESULTS
  - LOCATION OF CROSS CONNECTION
  - CROSS CONNECTION TYPE
  - DEGREE OF HAZARD
  - TYPE OF PROTECTION
  - CORRECTIONS NEEDED
  - TIME TO COMPLETE CORRECTIONS
  - COMPLIANCE STATUS

## CROSS CONNECTION HAZARD ASSESSMENT REPORT

FACILITY NAME: \_\_\_\_\_ DATE: \_\_\_\_\_ TIME: \_\_\_\_\_

FACILITY ADDRESS: \_\_\_\_\_

MAILING ADDRESS: \_\_\_\_\_

CONTACT PERSON: \_\_\_\_\_ TELEPHONE: \_\_\_\_\_

FACILITY TYPE: \_\_\_\_\_ Containment ( ) Isolation ( ) Hazard Priority: High ( ) Medium ( ) Low ( )

LOCATION OF CROSS CONNECTION		DEGREE OF HAZARD	Health	Non Health
TYPE OF CROSS CONNECTION				
RECOMMENDED CORRECTIVE ACTIONS AND COMMENTS				
TIME TO COMPLETE		DATE COMPLETED		BACKFLOW PREVENTION TYPE
				AG RP DC PVS SVS AVS HBS

LOCATION OF CROSS CONNECTION		DEGREE OF HAZARD	Health	Non Health
TYPE OF CROSS CONNECTION				
RECOMMENDED CORRECTIVE ACTIONS AND COMMENTS				
TIME TO COMPLETE		DATE COMPLETED		BACKFLOW PREVENTION TYPE
				AG RP DC PVS SVS AVS HBS

LOCATION OF CROSS CONNECTION		DEGREE OF HAZARD	Health	Non Health
TYPE OF CROSS CONNECTION				
RECOMMENDED CORRECTIVE ACTIONS AND COMMENTS				
TIME TO COMPLETE		DATE COMPLETED		BACKFLOW PREVENTION TYPE
				AG RP DC PVS SVS AVS HBS

WATER SYSTEM

FACILITY REPRESENTATIVE

Inspector: \_\_\_\_\_

Signature: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Print Name: \_\_\_\_\_





#5

ONGOING PROGRAM



# ON-GOING ENFORCEMENT

- Annual testing of backflow assemblies
  - May be done by the public drinking water personnel or by commercially available certified backflow technicians
- Hazard assessment surveys or cross connection inspections done on a continuous basis
  - Should be done by public drinking water system personnel
  - May be performed by commercially available certified backflow technicians as allowed by water purveyor



# ON-GOING ENFORCEMENT

- The program will only be as effective as the individuals who are authorized to carry it out.
  - This should be extended out to those involved in building and plumbing inspection departments
  - At a minimum, water system personnel shall be authorized to administer the cross connection control program and take the necessary compliance actions.

